



ATTENTION VISA CARDHOLDERS!

What's New?

On October 23rd 2015, LFCU went through a Credit Card Conversion. Because of this conversion, members will no longer be able to create an *adjustable* payment coming directly from a NON-LFCU institution.



What does this mean for you?

If you currently have your payment set up with another institution, you must now sign a Consumer Authorization for Direct Payment via ACH form which allows LFCU to pull your payment from the other institution. You will now have a **FIXED** amount that LFCU will pull automatically. All payments setup through the EZcard website will be returned for the next 30 days.

If this does not work for you, what other ways can you pay on your VISA?

Automatic payments from your LFCU account(s) NetTeller transfers, LFCU Mobile App transfers, payroll deductions, or you can make a payment at one of our offices.

Internal Account Options:

1. Automatic transfer from your LFCU share:

- a. Fill out a "Pre-Authorized VISA Payment Agreement" form
- b. Can be set as:
 - i. **Fixed payment** = fixed dollar amount
 - ii. **Minimum payment**= minimum payment due
 - iii. **Grace payment** = previous statement balance

2. Create a Payroll Deduction transfer from your direct deposit:

- a. Fill out an "Automated Distribution Authorization" form (in branch)
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External Account Options:

1. Fill out "Consumer Authorization for Direct Payment via ACH" Form:

- a. Can only be set as a fixed payment amount to the VISA

2. Create automatic transfers from your other financial institutions:

- a. Funds will be deposited into your share here at LFCU
 - i. We can setup a transfer payment from your LFCU share to the VISA
 - 1. Automatic transfer from your LFCU share:
 - a. Fill out a "Pre-Authorized Visa Payment Agreement" form
 - b. Can be set as:
 - i. **Fixed payment** = fixed dollar amount
 - ii. **Minimum payment** = minimum payment due
 - iii. **Grace payment** = previous statement balance

OTHER FREQUENTLY ASKED QUESTIONS

LEBANON FEDERAL CREDIT UNION | 717.272.2210 |
WWW.LEBANONFCU.ORG

STAY CONNECTED:

